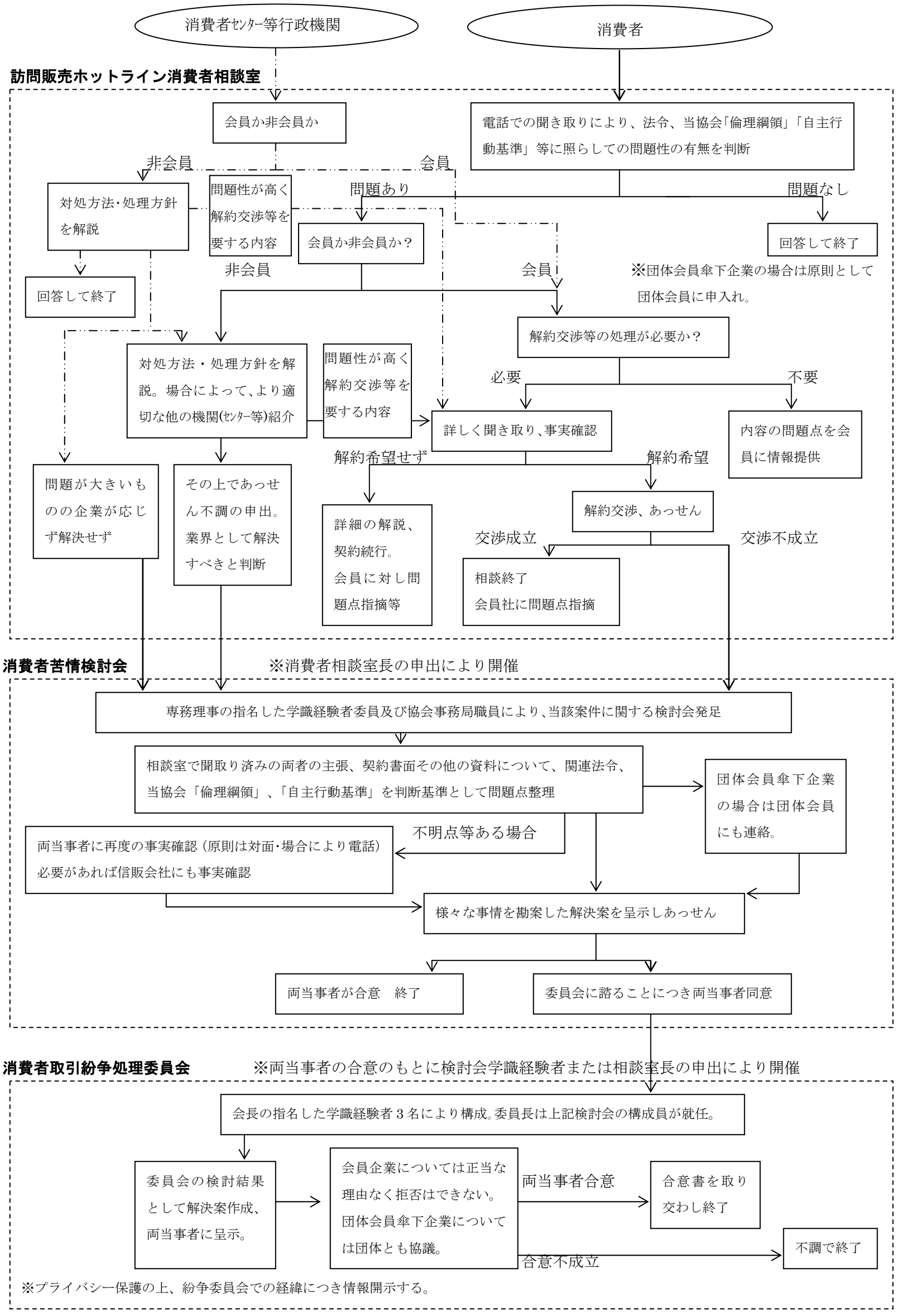公益社団法人日本訪問販売協会　消費者取引紛争処理機構フローチャート